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Avanti West Coast Internship Vacancies 2025

Description

Join Avanti West Coast, a leading name in the transportation industry, as we redefine the travel experience across the UK. We are seeking dynamic and dedicated professionals to be part of our team committed to delivering exceptional service and innovation. This position offers a unique opportunity to contribute to the future of rail travel in a supportive and progressive work environment.

Responsibilities

- Deliver high-quality service and ensure passenger satisfaction on all journeys.
- Manage day-to-day operations efficiently, maintaining the highest safety and punctuality standards.
- Collaborate with colleagues to enhance customer experience through innovative solutions.
- Handle customer inquiries and resolve issues promptly and professionally.
- Monitor and report on service performance, suggesting improvements where possible.

Qualifications

- A minimum of a high school diploma or equivalent is required; a degree in transportation, business, or a related field is preferred.
- Proven experience in customer service or the transportation industry.
- Strong communication and interpersonal skills.
- Ability to work in a fast-paced environment while maintaining attention to detail.

Job Benefits

- Competitive salary package with regular reviews.
- Comprehensive health and wellness benefits, including medical, dental, and vision coverage.
- Generous vacation and paid time off policies.
- Opportunities for professional development and career advancement.
- Free or discounted rail travel for employees and their families.

Experience

- Previous experience in a similar role within the transportation or hospitality sector is highly advantageous.
- Demonstrated ability to manage multiple tasks and priorities efficiently.
- Experience with problem-solving and conflict resolution.

Skills

- Excellent organizational and time-management skills.
- Proficient in Microsoft Office Suite and other relevant software.
- Ability to work independently as well as in a team setting.
- Adaptability to changing circumstances and readiness to take on new challenges.

Contacts

Hiring organization

Avanti West Coast Internship

Employment Type

Full-time, Intern

Duration of employment

7

Industry

Truck Transportation

Job Location

London, England, United Kingdom, E1 7HT, London, England, United Kingdom

Working Hours

8

Base Salary

10

Date posted

June 25, 2025

Valid through

13.01.2028

Interested candidates are invited to submit their application through our online portal. Please include a detailed resume and a cover letter outlining your suitability for the role. Qualified applicants will be contacted for interviews, and successful candidates will undergo a comprehensive training program. Join Avanti West Coast and help us pave the way for the future of rail travel.